

Sending a parcel at the post office

Have you ever sent a parcel at the post office? (*Yes, I have. I sent a...*)

Vocabulary Match

1. delivery 2. tracking 3. parcel 4. insert 5. weigh 6. accept

___ following ___ measure ___ take ___ arrival ___ package ___ put in

Conversation

Kenji visits the post office to send a parcel to Japan. Lily helps him choose the best service for his needs.

Kenji: Good morning! I need to send this _____ to Japan. Can you help me?

Lily: Of course! Do you want _____ and a signature on _____, or just the basic service?

Kenji: What's the difference? I want it to arrive quickly but not too expensive.

Lily: The tracked service is safer and takes about a week. The basic service is cheaper but has no tracking.

Kenji: I'll choose the tracked service. How much does it cost?

Lily: Let me _____ your parcel. It will be about £10.

Kenji: That sounds good. Can I pay by card?

Lily: Yes, we _____ Visa and Mastercard. Please _____ your card here.

Quiz

1. Where does Kenji want to send the parcel?
2. What service does Lily say is safer?
3. How much does the tracked service cost?
4. Which cards does Lily say they accept?

True or False

- | | |
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| 1. Kenji wants the parcel to arrive quickly. | True False |
| 2. The basic service includes tracking. | True False |
| 3. Kenji pays by PayPal. | True False |

Discussion

1. Have you ever received a parcel from another country?
2. What is the biggest parcel you have ever sent?
3. Do you prefer sending letters or emails?
4. Have you ever lost a parcel? What happened?
5. What would you send in a parcel to a friend abroad?