

Opening a bank account in the UK

How often do you go to the bank? (*About once a week.*)

Vocabulary Match

1. landlord 2. clear 3. steps 4. proof 5. documents 6. bank account

___ files ___ money account ___ building owner ___ not blurry ___ evidence ___ instructions

Conversation

Yuki visits a bank in the UK to open an account. The bank clerk explains how to use the mobile app for the process.

Clerk: Hello. How can I help you today?

Yuki: Hi. I just moved to the UK, and I want to open a _____.

Clerk: No problem. Do you have your passport, BRP*, and _____ of address?

Yuki: Oh, okay. Yes, I have my passport, BRP, and a letter from my _____.

Clerk: Great. You need to open the account using our mobile app.

Yuki: Oh, I see. Can I upload my _____ there?

Clerk: Yes, it's easy. Just follow the _____ and take _____ photos.

Yuki: Thank you. I'll do that this afternoon.

* *Biometric Residence Permit (在留カード)*

Quiz

1. What does Yuki want to do at the bank?
2. What documents does the bank clerk ask for?
3. How does Yuki need to open the account?
4. When will Yuki upload the documents?

True or False

- | | |
|--|--------------|
| 1. Yuki moved to the UK recently. | True False |
| 2. The bank clerk asks Yuki to open the account in person. | True False |
| 3. Yuki has a letter from the landlord. | True False |

Discussion

1. What is the first thing you do when you enter a bank?
2. Have you ever used a mobile app to do banking?
3. Do you think it's easy to open a bank account?
4. What do you like about your bank?
5. What would you do if you lost your bank card?