

Making a doctor's appointment

Have you ever made an appointment with a doctor in a foreign country?

Vocabulary Match

1. preferred 2. opening 3. available 4. surgery 5. check 6. slots

___ time ___ times ___ free ___ look ___ clinic ___ favourite

Conversation

Anna calls Greenhill Surgery to book an appointment. She wants to see Dr. Lewis and checks for available times this week.

Receptionist: Good morning, Greenhill _____. How may I help you?

Anna: Hi, I'd like to book an appointment to see a doctor. Are there any _____ available this week?

Receptionist: Let me _____. Could I have your full name and date of birth, please?

Anna: Sure, it's Anna Thompson, and my date of birth is 15th April 1985.

Receptionist: Thank you, Anna. Do you have a _____ doctor, or should I check for the next _____ one?

Anna: If possible, I'd like to see Dr. Lewis, but I'm fine with someone else if she's not available.

Receptionist: Dr. Lewis has an _____ on Thursday at 10 a.m. Would that work for you?

Anna: Yes, that would be great. Thank you very much for your help!

Quiz

1. What is the name of the surgery Anna calls?
2. What information does the receptionist ask Anna for?
3. Which doctor does Anna prefer to see?
4. When is Dr. Lewis available?

True or False

- | | |
|---|--------------|
| 1. Dr. Smith is available this week. | True False |
| 2. Anna's appointment is on Thursday morning. | True False |
| 3. The receptionist asks for Anna's phone number. | True False |

Discussion

1. What do you usually do before visiting a doctor?
2. Have you ever had to wait a long time for an appointment?
3. Do you prefer morning or afternoon doctor appointments?
4. How do you feel about visiting the doctor?
5. What is the most interesting thing you have learned from a doctor?