

# Booking a dental check-up

Have you ever booked an appointment with a dentist? (*Yes, I have. I...*)

## Vocabulary Match

1. statement      2. recently      3. appointment      4. slot      5. bill      6. proof

\_\_\_ time      \_\_\_ lately      \_\_\_ letter      \_\_\_ invoice      \_\_\_ meeting      \_\_\_ evidence

## Conversation

*Yuki calls a dental clinic to book a check-up. She talks with the receptionist about her appointment and what she needs to bring.*

Receptionist: Good morning, Green Dental Clinic. How can I help you?

Yuki: Hello, I'd like to make an \_\_\_\_\_ for a check-up, please.

Receptionist: Of course. Are you a new patient or have you been here before?

Yuki: I'm a new patient. I \_\_\_\_\_ moved here from Japan.

Receptionist: Welcome! We have a \_\_\_\_\_ next Tuesday at 10 a.m. Is that OK?

Yuki: That's perfect, thank you. Do I need to bring anything?

Receptionist: Just your ID and \_\_\_\_\_ of address, please.

Yuki: Sorry, what does "proof of address" mean?

Receptionist: Something with your name and address on it, like a \_\_\_\_\_ or bank \_\_\_\_\_.

Yuki: Ah, OK. I have a letter from my bank. Is that OK?

Receptionist: Yes, that's fine. See you on Tuesday!

## Quiz

1. What time is Yuki's appointment?
2. Where did Yuki move from?
3. What does Yuki need to bring to the appointment?
4. What example does the receptionist give for proof of address?

## True or False

- |   |              |
|---|--------------|
| 1. Yuki is an old patient at the clinic.          | True   False |
| 2. Yuki's appointment is on Thursday at 10 a.m.   | True   False |
| 3. Yuki needs to bring her ID to the appointment. | True   False |

## Discussion

1. Do you like going to the dentist?
2. How often do you visit the dentist?
3. What do you do to take care of your teeth?
4. What other kinds of appointments can you think of?