

Asking for help at the airport

Have you ever needed help at an airport? (*Yes, I needed help when...*)

Vocabulary Match

1. security 2. boarding pass 3. counter 4. usually 5. escalator 6. passport

___ ticket to ride ___ stairs ___ ID ___ often ___ desk ___ safety

Conversation

Mark asks for help at the airport. He needs directions to the check-in counter and information about security.

Mark: Hi there, could you help me, please? I'm a bit lost.

Staff: Sure! What are you looking for?

Mark: I need to find the British Airways check-in _____ for my flight to London.

Staff: No problem. Go straight ahead and then take the _____ to the second floor. You'll see the signs.

Mark: Thanks! Do you know how long _____ might take?

Staff: _____ around 20 minutes, but it can be longer during busy times.

Mark: OK, I'll head there now. Anything else I should know?

Staff: Just have your _____ and _____ ready. Enjoy your trip to London!

Quiz

1. Where does Mark need to go?
2. How long does security usually take?
3. What should Mark have ready for security?
4. Where is the check-in counter located?

True or False

- | | |
|--|--------------|
| 1. Mark is travelling to Paris. | True False |
| 2. The staff tells Mark to take the elevator. | True False |
| 3. Security can take longer during busy times. | True False |

Discussion

1. Have you ever been lost at an airport?
2. What do you do when you need help in a new place?
3. Do you like flying on airplanes? Why or why not?
4. What is your favourite part of travelling?
5. Have you ever missed a flight? What happened?