Britain's biggest complaints revealed

Vocabulary Match

rude ●	jumpers ●	influencers ●	public ●	admit ●	moan ●
● complain	● the open	● impolite	● stars	● hoppers	● confess

Article

Britain is famous for people enjoying a good complaint, and new research has discovered what annoys them most.

The biggest problem is rude behaviour towards shop and restaurant staff. Queue jumpers are another common complaint, followed by people talking loudly on their phones. Some people also dislike influencers filming themselves in public. Interestingly, noisy eating, loud motorbikes and even buzzing flies also make people angry.

The research found that 76% of British people admit they complain, but most prefer telling their family rather than speaking directly to the person causing the problem. It seems the British really do love a good moan!

Quiz

1. What is the biggest problem that annoys British people?
2. What is another common complaint?
3. How many British people admit they complain?
4. Who do most people prefer to tell about their complaints?

Conversation

A: Did you see that guy jump the queue?
B: Yeah, so rude! I can't believe it.
A: And the loud phone talkers. It's so annoying!
B: Right? I just want some peace while I eat.
A: What about influencers filming everything?
B: Ugh, I don't think everything needs to be filmed.

Discussion

1. What do you often complain about?
2. Who complains the most in your family?
3. What do you think about people filming in public?
4. Do you think people are more polite today than they were in the past?

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