Parcel found in garden two years after delivery

Vocabulary Match

apologized ● parcel ● ordered ● decomposed ● courier ● spokesperson ●

● representative ● delivery person ● bought ● ruined ● package ● said sorry

Article

A delivery company, Yodel, has apologized to Meg Johnson after she found a parcel in her garden that was ordered over two years ago. Meg, 30, had ordered a dress in 2022, but it never arrived. Recently, while gardening in Rhondda Cynon Taf, South Wales, she found the parcel in a raised bed. The dress was ruined and decomposed.

Meg believes the courier slung the parcel over the garden wall. She contacted Yodel, but they said they couldn't help because they keep records for only three months.

A Yodel spokesperson said, "We are sorry that Ms. Johnson's experience did not meet the high standards we strive for." They advised using their app to share safe delivery spaces.

Quiz

1. Where did Meg Johnson find the parcel?
2. What was the state of the dress she found?
3. Why couldn't Yodel help Meg Johnson?
4. What did Yodel advise customers to use for safe delivery?

Conversation

A: Can you believe I found the dress I ordered two years ago?
B: Seriously? Where was it?
A: In the garden, completely ruined.
B: That's crazy! Did you contact the delivery company?
A: Yes, but they said they couldn't help.
B: Unbelievable! They should reimburse you.

Discussion

1. Have you ever lost a package? What happened?
2. How are packages delivered to your house?
3. How often do you order things online? What do you like to buy?
4. Have you ever sold anything online?
5. What do you do with old cardboard boxes?

Copyright © Nick Ramsay